

Electronic Acknowledgement Receipt

EFS ID:	1142133
Application Number:	10617486
Confirmation Number:	2837
Title of Invention:	Telephone call center with method for providing customer with wait time updates
First Named Inventor:	Philip T. Kortum
Customer Number:	31625
Filer:	Michelle Lecointe/Mindy Mayer
Filer Authorized By:	Michelle Lecointe
Attorney Docket Number:	064198.0168
Receipt Date:	04-AUG-2006
Filing Date:	11-JUL-2003
Time Stamp:	17:15:28
Application Type:	Utility
International Application Number:	

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$ 120
RAM confirmation Number	310
Deposit Account	502148

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
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1		10617486ROA.pdf	314510	yes	9				
	Multipart Description								
	Doc Desc		Start	End					
	Amendment - After Non-Final Rejection		1	1					
	Claims		2	5					
	Applicant Arguments/Remarks Made in an Amendment		6	9					
Warnings:									
Information:									
2	Extension of Time	10617486Ext.pdf	60383	no	1				
Warnings:									
Information:									
3	Fee Worksheet (PTO-875)	fee-info.pdf	8173	no	2				
Warnings:									
Information:									
Total Files Size (in bytes):			383066						
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p>									